

# RSVP Back-up and Business Recovery

## *How we prepare to protect your business*

### Professionally managed Back-up and Disaster Recovery (BDR) Solution

RSVP believes that nothing should be left to chance when it comes to protecting your data and ensuring the uninterrupted flow of your orders.

That's why we retain a California-based consultancy with expertise in network systems and disaster recovery to support our business resumption plan.

### **A Complete and Cohesive Approach**

Our VM infrastructure, which includes multiple Windows 2003 and 2008 Virtual Servers, is completely backed up and maintained off-site.

The Backup and Disaster Recovery (BDR) Solution is fully monitored and managed 24x7 by our technical consultants. They perform daily verification tests to confirm the integrity of the data. In the event of server failure, they have the capacity to return our organization to full operating capacity in as quickly as two hours.

### **Business Recovery and Resumption**

In the case of weekday catastrophe, we will have a fully functional server within 48 hours, and within 96 hours if the event occurs on a weekend.

We have a Network Attached Storage (NAS) unit on-site that acts as a local storage device and stand-by server in the event of server failure. Incremental backups are done on the NAS server during week days. The device provides daily data restoration of files, file folders, e-mails and e-mail stores locally before sending the data to an off-site location.

We are provided secure remote storage at a hardened off-site data center.

With this program we can achieve full recovery of data in the event of total catastrophe, where the server and the on-site NAS are lost. In that event, the previous day's data will be the most current available.



*Our preparedness plan is designed to facilitate rapid recovery from unexpected events*

### What's Protected

Our Back-up and Disaster Recover Solution includes the following:

- Routine local & off-site data backup
- Local and on-line incremental management
- Quarterly restore testing
- Block-level backups
- Event monitoring
- On-line trouble ticket management
- Unlimited disaster recovery restore
- Unlimited file restores

### In-house Systems Redundancy

Our business infrastructure includes Dell Dual Quad-Core processor servers with 12 terabytes of network attached storage, complete with redundant hardware and backup, and uninterrupted power supply to all areas.

In addition, we have established two TIER-1 independent Internet backbones, with wireless connectivity as a third backup.